**Teresa Lemmon Dental Hygiene**

**Covid-19: Office Protocols**

To ensure the health and safety of staff, patients, and visitors to our office, we are implementing new protocols. This is what you can expect when you have an appointment with Teresa.

* Our office will be confirming your appointment and will be asking

pre-screening questions the day prior to your visit.

* Upon arrival to the office, we ask that you wait in your vehicle until we text or call you that it is clear to come in. The waiting room will not be in use.
* Upon entering the office, we will be doing a temperature check and asking that you perform hand hygiene.
* We ask that everyone wear a face covering/mask. If you do not have one, we will provide one for you.
* Please attend your appointment alone. If a caregiver/parent is essential to the visit, then we will ask that you wait outside until the appointment is completed. If it is unavoidable, and you MUST be in the room with the patient, it will be necessary to wear PPE during the treatment.
* We ask that people respect physical distancing when dealing with the administration staff/paying/signing forms and remain in front of the counter. If possible, please bring your own personal pen for signing purposes. We will continue to have the debit machine available however we will accept E:transfers and cheques.
* Please do not bring any food or drink into the office.
* We ask that people adhere to public health recommendations including coughing into the elbow, diligent hand washing, and staying home if unwell.

Please know that the office will be implementing heightened disinfectant procedures and practices in the entire office to ensure the best possible environment for everyone.

We appreciate everyone’s cooperation and support in following the outlined protocols and look forward to having our patients back in to receive the important dental hygiene care that they need.